

Date of issue
26 May 2023

1 Name of register	Customer and stakeholder register
2 Data controller	Name National Audit Office of Finland (NAOF) Address Porkkalankatu 1, FI-00101 Helsinki Other contact details (e.g. phone number during office hours, email address) tel. +358 (0)9 4321, kirjaamo@vtv.fi
2 Contact person for register-related matters	Name Jaana Beversdorf Address Porkkalankatu 1, FI-00101 Helsinki Other contact details (e.g. phone number during office hours, email address) kirjaamo@vtv.fi
3 Data Protection Officer	Data Protection Officer Tuomo Salminen Address National Audit Office of Finland, Porkkalankatu 1, FI-00101 Helsinki Other contact details (e.g. phone number during office hours, email address) tietosuojavastaava@vtv.fi
4 Purpose of personal data processing	Personal data is used for managing the customer and stakeholder relations of the NAOF (including the transparency register) in official tasks and other communication with customers and stakeholders. Personal data can be processed for the following purposes: <ul style="list-style-type: none">• Communicating with customers and stakeholders and processing of customer and stakeholder data in official services• Customer and stakeholder contacts and responding to feedback• Processing orders and invoicing• Informing customers about services and events• Sending newsletters and publications• Customer and stakeholder surveys• Various stakeholder questionnaires.
5 Data contained in the register	The following types of data can be stored on data subjects: <ul style="list-style-type: none">• Name, title and necessary contact and organization data• Content produced by the data subject, such as questions, feedback and descriptions of the reason for official business• Other data related to data processing, such as historical data related to official business.
6 Regular data sources	Data is received primarily from the following sources: <ul style="list-style-type: none">• From customers and representatives of stakeholders in connection with registration for various events• From customers and representatives of stakeholders in connection with direct requests• From customers and representatives of stakeholders in connection with surveys and requests for an opinion• From customers and representatives of stakeholders in connection with subscriptions to newsletters.
7 Data recipients	The data is not disclosed or transferred to other parties.

8 Processing and transfer of data	Personal data is also processed by Creamailer Oy and Webropol Oy on behalf of the NAOF. The data is not disclosed or transferred to other parties.
9 Personal data retention period	The data recorded in the register is stored only for as long as and to the extent that is necessary in view of the original or comparable purposes for which it was collected. The personal data referred to in this privacy statement is stored as long as the data controller uses it for the purposes described in section 4. The personal data collected in the register is deleted when there are no longer any legal grounds for processing it.
10 Register protection principles	The data security of the register and the confidentiality, integrity and usability of personal data are ensured by appropriate technical and organisational measures.
11 Right to access and rectify the data	The data subject has the right to access the data recorded on them in the register. To access the personal data recorded in the register, the data subject can submit a request to the National Audit Office's registry. When making the request, the data subject must provide proof of their identity.
12 Right to erasure	<p>The data subject has the right to have personal data on them erased without undue delay ("right to be forgotten"), provided that</p> <ul style="list-style-type: none"> • the personal data is no longer needed for the purposes for which it was collected or for which it was otherwise processed • the data subject withdraws their consent on which the processing has been based and there are no other legal grounds for processing the data • the data has been processed contrary to law, or • the personal data has to be erased in order to comply with a statutory obligation based on European law or national legislation. <p>In order to have personal data recorded in the register erased, the data subject can submit a request to the National Audit Office's registry. When making the request, the data subject must provide proof of their identity.</p>
13 Right to restrict the processing	<p>The data subject has the right to demand that the controller restrict the processing of data if</p> <ul style="list-style-type: none"> • the data subject disputes the accuracy of the personal data • the processing is contrary to law, and the data subject objects to the erasure of their personal data and demands instead that its use be restricted • the controller no longer needs the personal data in question for the processing purposes, but the data subject needs it in order to prepare, present or defend a legal claim. <p>To restrict the processing of the personal data stored in the register, the data subject can submit a request to the National Audit Office's registry. When making the request, the data subject must provide proof of their identity.</p>
14 The right to withdraw consent	The data subject has the right to withdraw their consent to the processing of the personal data stored in the register at any time without prejudice to the legality of the processing carried out before the withdrawal. To withdraw their consent, the data subject can submit a request to the National Audit Office's registry. When making the request, the data subject must provide proof of their identity.
15 Right to data portability to another	The data subject has the right to access the personal data that is stored on them and that they have provided to the controller in an organised, commonly used and machine-readable format, and the right to transfer the said data to another controller.

16 Right to lodge a complaint with a supervisory authority	<p>The data subject has the right to lodge a complaint with the supervisory authority if the data subject believes that the processing of their personal data infringes applicable data protection laws. The national supervisory authority in Finland is the Office of the Data Protection Ombudsman, contact information:</p> <p>Office of the Data Protection Ombudsman Visiting address: Lintulahdenkuja 4 FI-00530 Helsinki</p> <p>Postal address: P. O. Box 800 FI-00531 Helsinki</p> <p>Tel. (switchboard): + 358 29 56 66700 Email: tietosuoja@om.fi</p>
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